

Your Key Unlocks a Safer, Smarter, More Private Email Experience

Key Buttons You Will Use

These four buttons are the tools you will use to create your key, save your key, turn your key on, and manage your key.

They help you control your privacy and keep your account safe.

You will use these buttons anytime you create or update your key.

PDF Version Available in Knowledge Base.

Before You Start: Why Your Key Matters

Your key is required for you to use Desired Email. If you do not have an active key, you will not be able to use the system. Your key protects your account, keeps your identity safe, and makes sure no one can pretend to be you.

Your key also helps your messages, ARTs, and attachments work the right way. ART means Authorization Request Token. ARTs help you decide who may contact you, which keeps your inbox clean and free from SPAM and other unwanted messages. Setting up your key is very fast and very easy, and it helps keep you safe.

Three Simple Steps to Turn On Your Key

These are the three steps you must complete before your key becomes active. They are quick, simple, and take almost no time at all.

New Key – Make your private key.

Show Key – Save a copy of your key.

Paste Key – Turn your key on.

Most people finish all three steps in 10 to 15 seconds total.

Step 1: New Key

New Key creates your private key. This key is unique to you and must be saved in a safe place. You will need this key anytime you send or receive secure messages, view attachments, or use ARTs.

Steps

1. Go to Settings → Keys
2. Click New Key
3. Click Show Key
4. Save your key before closing the page

Step 2: Show Key

Show Key lets you see your private key so you can save it. You may copy the key or scan the QR code. Your key stays hidden until you choose to reveal it.

Steps

1. Go to Settings → Keys
2. Click Show Key
3. Copy your key or scan the QR code
4. Save your key in a place where you cannot lose it

Step 3: Paste Key

Paste Key ties your saved key to your account. Your key is not active until this step is completed. This step turns your private key into a working part of your account and lets you start using the system.

Steps

1. Stay in Settings → Keys
2. Click Paste Key
3. Paste the key you saved
4. Click Save
5. Look for the Golden Key icon.
 - If the key has no red circle, your key is active.
 - If you still see a red circle, click Remove Key and start again with: New Key → Show Key → Paste Key

Time Needed for Key Setup

Most people finish New Key, Show Key, and Paste Key together in 10–15 seconds. These steps are quick because each part happens right away, and the only time needed is copying and pasting your key. This makes key setup easy for everyone.

Remove Key

Remove Key deletes your current key. Use this only if you want to replace your key or start over. After removing your key, you must create and paste a new key before you can use the system again.

Steps

1. Go to Settings → Keys
2. Click Remove Key
3. Confirm deletion
4. Your key will be removed

Time Needed for Remove Key

Most people complete this step in 3 to 5 seconds.

Why Key Management Matters to You

Your key proves that you are the real owner of your account and stops other people from pretending to be you. It helps secure messages, ARTs, and attachments work the right way. It also keeps your private information safe from others.

Desired Email does not store or know your private key. Your key is stored only on your devices, and this helps protect your privacy. If you change your key, all messages, ARTs, and attachments linked to your old key will stop working unless you repaste your original key. This is why keeping a safe copy of your key is very important.

If your key is not active, you will not be able to log in, send messages, receive messages, or use ARTs. You must complete New Key, Show Key, and Paste Key to activate your account. You may use the same key on all of your devices if you choose.

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